



Automation's Best Friend

Kepware Technologies

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1.888.Kepware

sales@kepware.com

www.kepware.com

Use of Emergency Licenses

An Emergency ID is provided with each purchased permanent software license to be used in the event of a machine/system failure occurring outside of standard business hours. The emergency license can be activated through the vendor's licensing web site from the Target Machine, and will allow the product to run for a period of seven days. The Emergency Activation ID is a unique one-time use license: one must be used for each product that requires emergency activation. After using an Emergency License, users must contact Technical Support in order to discuss options for re-commissioning the application.

Note: If the computer that the emergency license will run on does not have internet access, users must copy the activation request file to a computer that does in order to generate the activation response file. Both the activation request file and the activation response file must be processed on the target machine.

Important: It is important to discuss appropriate recovery procedures with all relevant personnel before a situation such as machine/system failure occurs. Furthermore, users can alleviate recovery by saving a copy of both the permanent and emergency Activation IDs. It is also helpful to note the correct version of the server installation.