

Honeywell UDC Serial Driver

© 2018 PTC Inc. All Rights Reserved.

Table of Contents

Honeywell UDC Serial Driver	1
Table of Contents	2
Honeywell UDC Serial Driver	4
Overview	4
Setup	5
Channel Properties — General	6
Channel Properties — Ethernet Communications	6
Channel Properties — Write Optimizations	7
Channel Properties — Advanced	8
Device Properties — General	8
Device Properties — Scan Mode	10
Device Properties — Timing	11
Device Properties — Auto-Demotion	12
Device Properties - Settings	12
Device Properties - Block Sizes	13
Device Properties — Redundancy	14
Data Types Description	15
Honeywell UDC Serial 3000/3300 Address Descriptions	16
Error Descriptions	18
Missing address	18
Device address <address> contains a syntax error	18
Address <address> is out of range for the specified device or register	19
Data Type <type> is not valid for device address <address>	19
Device address <address> is Read Only	19
Array size is out of range for address <address>	19
Array support is not available for the specified address: <address>	20
COMn does not exist	20
Error opening COMn	20
COMn is in use by another application	20
Unable to set comm parameters on COMn	20
Communications error on <channel name> [<error mask>]	21
Device <device name> is not responding	21
Unable to write to <address> on device <device name>	22
Bad address in block [<start address> to <end address>] on device <device name>	22
Resources	23
Index	24

Honeywell UDC Serial Driver

Help version 1.019

CONTENTS

Overview

What is the Honeywell UDC Serial Driver?

Device Setup

How do I configure a device for use with this driver?

Data Types Description

What data types does this driver support?

Address Descriptions

How do I address a data location on a Honeywell UDC Serial device?

Error Descriptions

What error messages does the Honeywell UDC Serial Driver produce?

Overview

The Honeywell UDC Serial Driver provides a reliable way to connect Honeywell UDC Serial devices to OPC client applications; including HMI, SCADA, Historian, MES, ERP, and countless custom applications. It is intended for use with Honeywell UDC Serial devices that support the Modbus RTU protocol. The driver will support the UDC 3000 and UDC 3300. To support the Honeywell UDC Serial 3300, select Modbus 3K communications when configuring the UDC 3300.

This driver can also control the operation of the RTS line for use with radio modems that require specific RTS timing.

Setup

Supported Devices

Honeywell UDC Serial 3000, Honeywell UDC Serial 3300 (MODB3K mode).

Communication Protocol

Modbus RTU Protocol with Honeywell UDC Serial extensions.

Supported Communication Parameters*

The default settings are shown in **bold** where appropriate.

Baud Rate: 1200, 2400, 9600, 19200

Parity: Odd, Even, **None**

Data Bits: **8**

Stop Bits: **1,2**

*Not all devices support the listed configurations.

Ethernet Encapsulation

This driver supports Ethernet Encapsulation, which allows the driver to communicate with serial devices attached to an Ethernet network using a terminal server or device server. Ethernet Encapsulation mode may be invoked through the COM ID dialog in Channel Properties. For more information, refer to the main OPC Server help file.

Device ID (PLC Network Address)

Honeywell UDC Serial devices are assigned Device IDs in the range 1 to 99.

Flow Control

When using an RS232/RS485 converter, the type of flow control that is required will depend upon the needs of the converter. Some converters do not require any flow control and others will require RTS flow. Consult the converter's documentation in order to determine its flow requirements. We recommend using an RS485 converter that provides automatic flow control.

● **Note:** When using the manufacturer's supplied communications cable, it is sometimes necessary to choose a flow control setting of **RTS** or **RTS Always** under the Channel Properties.

The Honeywell UDC Serial Driver supports the **RTS Manual** flow control option. This selection is used to configure the driver for operation with radio modems that require special RTS timing characteristics. For more information on RTS Manual flow control, refer to the main OPC Server help file topic "Channel Wizard."

● **See Also:** [Block Sizes](#) and [Device Settings](#).

RS-485 to RS-232 Hardware Setup

The UDC communicates via RS-485, and the PC via RS-232. An RS-232 to RS-485 converter must be purchased separately.

Channel Properties — General

This server supports the use of simultaneous multiple communications drivers. Each protocol or driver used in a server project is called a channel. A server project may consist of many channels with the same communications driver or with unique communications drivers. A channel acts as the basic building block of an OPC link. This group is used to specify general channel properties, such as the identification attributes and operating mode.

Property Groups	<input type="checkbox"/> Identification	
General	Name	
Write Optimizations	Description	
Advanced	Driver	
	<input type="checkbox"/> Diagnostics	
	Diagnostics Capture	Disable

Identification

Name: User-defined identity of this channel. In each server project, each channel name must be unique. Although names can be up to 256 characters, some client applications have a limited display window when browsing the OPC server's tag space. The channel name is part of the OPC browser information.
 ● For information on reserved characters, refer to "How To... Properly Name a Channel, Device, Tag, and Tag Group" in the server help.

Description: User-defined information about this channel.

● Many of these properties, including Description, have an associated system tag.

Driver: Selected protocol / driver for this channel. This property specifies the device driver that was selected during channel creation. It is a disabled setting in the channel properties.

● **Note:** With the server's online full-time operation, these properties can be changed at any time. This includes changing the channel name to prevent clients from registering data with the server. If a client has already acquired an item from the server before the channel name is changed, the items are unaffected. If, after the channel name has been changed, the client application releases the item and attempts to re-acquire using the old channel name, the item is not accepted. With this in mind, changes to the properties should not be made once a large client application has been developed. Utilize the User Manager to prevent operators from changing properties and restrict access rights to server features.

Diagnostics

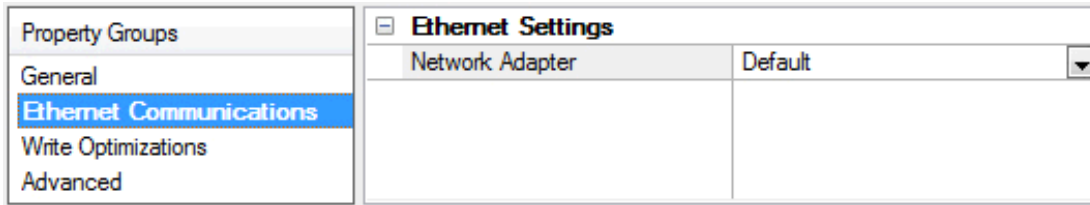
Diagnostics Capture: When enabled, this option makes the channel's diagnostic information available to OPC applications. Because the server's diagnostic features require a minimal amount of overhead processing, it is recommended that they be utilized when needed and disabled when not. The default is disabled.

● **Note:** This property is disabled if the driver does not support diagnostics.

● For more information, refer to "Communication Diagnostics" in the server help.

Channel Properties — Ethernet Communications

Ethernet Communication can be used to communicate with devices.

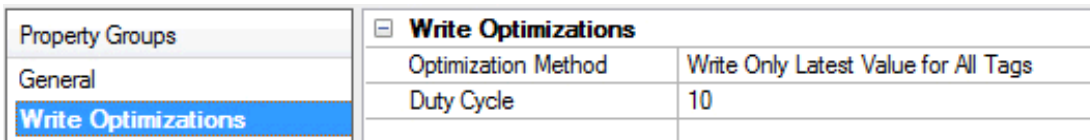


Ethernet Settings

Network Adapter: Specify the network adapter to bind. When Default is selected, the operating system selects the default adapter.

Channel Properties — Write Optimizations

As with any OPC server, writing data to the device may be the application's most important aspect. The server intends to ensure that the data written from the client application gets to the device on time. Given this goal, the server provides optimization properties that can be used to meet specific needs or improve application responsiveness.



Write Optimizations

Optimization Method: controls how write data is passed to the underlying communications driver. The options are:

- **Write All Values for All Tags:** This option forces the server to attempt to write every value to the controller. In this mode, the server continues to gather write requests and add them to the server's internal write queue. The server processes the write queue and attempts to empty it by writing data to the device as quickly as possible. This mode ensures that everything written from the client applications is sent to the target device. This mode should be selected if the write operation order or the write item's content must uniquely be seen at the target device.
- **Write Only Latest Value for Non-Boolean Tags:** Many consecutive writes to the same value can accumulate in the write queue due to the time required to actually send the data to the device. If the server updates a write value that has already been placed in the write queue, far fewer writes are needed to reach the same final output value. In this way, no extra writes accumulate in the server's queue. When the user stops moving the slide switch, the value in the device is at the correct value at virtually the same time. As the mode states, any value that is not a Boolean value is updated in the server's internal write queue and sent to the device at the next possible opportunity. This can greatly improve the application performance.
 - **Note:** This option does not attempt to optimize writes to Boolean values. It allows users to optimize the operation of HMI data without causing problems with Boolean operations, such as a momentary push button.
- **Write Only Latest Value for All Tags:** This option takes the theory behind the second optimization mode and applies it to all tags. It is especially useful if the application only needs to send the latest value to the device. This mode optimizes all writes by updating the tags currently in the write queue before they are sent. This is the default mode.

Duty Cycle: is used to control the ratio of write to read operations. The ratio is always based on one read for every one to ten writes. The duty cycle is set to ten by default, meaning that ten writes occur for each read operation. Although the application is performing a large number of continuous writes, it must be ensured that read data is still given time to process. A setting of one results in one read operation for every write operation. If there are no write operations to perform, reads are processed continuously. This allows optimization for applications with continuous writes versus a more balanced back and forth data flow.

● **Note:** It is recommended that the application be characterized for compatibility with the write optimization enhancements before being used in a production environment.

Channel Properties — Advanced

This group is used to specify advanced channel properties. Not all drivers support all properties; so the Advanced group does not appear for those devices.

Property Groups	<input type="checkbox"/> Non-Normalized Float Handling	
General	Floating-Point Values	Replace with Zero
Write Optimizations	<input type="checkbox"/> Inter-Device Delay	
Advanced	Inter-Device Delay (ms)	0

Non-Normalized Float Handling: A non-normalized value is defined as Infinity, Not-a-Number (NaN), or as a Denormalized Number. The default is Replace with Zero. Drivers that have native float handling may default to Unmodified. Non-normalized float handling allows users to specify how a driver handles non-normalized IEEE-754 floating point data. Descriptions of the options are as follows:

- **Replace with Zero:** This option allows a driver to replace non-normalized IEEE-754 floating point values with zero before being transferred to clients.
- **Unmodified:** This option allows a driver to transfer IEEE-754 denormalized, normalized, non-number, and infinity values to clients without any conversion or changes.

● **Note:** This property is disabled if the driver does not support floating point values or if it only supports the option that is displayed. According to the channel's float normalization setting, only real-time driver tags (such as values and arrays) are subject to float normalization. For example, EFM data is not affected by this setting.

● *For more information on the floating point values, refer to "How To ... Work with Non-Normalized Floating Point Values" in the server help.*

Inter-Device Delay: Specify the amount of time the communications channel waits to send new requests to the next device after data is received from the current device on the same channel. Zero (0) disables the delay.

● **Note:** This property is not available for all drivers, models, and dependent settings.

Device Properties — General

A device represents a single target on a communications channel. If the driver supports multiple controllers, users must enter a device ID for each controller.

Property Groups	Identification	
General	Name	
Scan Mode	Description	
	Channel Assignment	
	Driver	
	Model	
	ID Format	Decimal
	ID	2
	Operating Mode	
	Data Collection	Enable
	Simulated	No

Identification

Name: This property specifies the name of the device. It is a logical user-defined name that can be up to 256 characters long, and may be used on multiple channels.

● **Note:** Although descriptive names are generally a good idea, some OPC client applications may have a limited display window when browsing the OPC server's tag space. The device name and channel name become part of the browse tree information as well. Within an OPC client, the combination of channel name and device name would appear as "ChannelName.DeviceName".

● For more information, refer to "How To... Properly Name a Channel, Device, Tag, and Tag Group" in server help.

Description: User-defined information about this device.

● Many of these properties, including Description, have an associated system tag.

Channel Assignment: User-defined name of the channel to which this device currently belongs.

Driver: Selected protocol driver for this device. This property specifies the driver selected during channel creation. It is disabled in the channel properties.

Model: This property specifies the specific type of device that is associated with this ID. The contents of the drop-down menu depends on the type of communications driver being used. Models that are not supported by a driver are disabled. If the communications driver supports multiple device models, the model selection can only be changed when there are no client applications connected to the device.

● **Note:** If the communication driver supports multiple models, users should try to match the model selection to the physical device. If the device is not represented in the drop-down menu, select a model that conforms closest to the target device. Some drivers support a model selection called "Open," which allows users to communicate without knowing the specific details of the target device. For more information, refer to the driver help documentation.

ID: This property specifies the device's station / node / identity / address. The type of ID entered depends on the communications driver being used. For many drivers, the ID is a numeric value. Drivers that support a Numeric ID provide users with the option to enter a numeric value whose format can be changed to suit the needs of the application or the characteristics of the selected communications driver. The ID format can be Decimal, Octal, and Hexadecimal. If the driver is Ethernet-based or supports an unconventional station or node name, the device's TCP/IP address may be used as the device ID. TCP/IP addresses consist of four values that are separated by periods, with each value in the range of 0 to 255. Some device IDs are string based. There may be additional properties to configure within the ID field, depending on the driver.

Operating Mode

Data Collection: This property controls the device's active state. Although device communications are enabled by default, this property can be used to disable a physical device. Communications are not attempted when a device is disabled. From a client standpoint, the data is marked as invalid and write operations are not accepted. This property can be changed at any time through this property or the device system tags.

Simulated: This option places the device into Simulation Mode. In this mode, the driver does not attempt to communicate with the physical device, but the server continues to return valid OPC data. Simulated stops physical communications with the device, but allows OPC data to be returned to the OPC client as valid data. While in Simulation Mode, the server treats all device data as reflective: whatever is written to the simulated device is read back and each OPC item is treated individually. The item's memory map is based on the group Update Rate. The data is not saved if the server removes the item (such as when the server is reinitialized). The default is No.

● **Notes:**

1. This System tag (_Simulated) is read only and cannot be written to for runtime protection. The System tag allows this property to be monitored from the client.
2. In Simulation mode, the item's memory map is based on client update rate(s) (Group Update Rate for OPC clients or Scan Rate for native and DDE interfaces). This means that two clients that reference the same item with different update rates return different data.

● Simulation Mode is for test and simulation purposes only. It should never be used in a production environment.

Device Properties — Scan Mode

The Scan Mode specifies the subscribed-client requested scan rate for tags that require device communications. Synchronous and asynchronous device reads and writes are processed as soon as possible; unaffected by the Scan Mode properties.

Property Groups	☐ Scan Mode	
General	Scan Mode	Respect Client-Specified Scan Rate ▼
Scan Mode	Initial Updates from Cache	Disable

Scan Mode: specifies how tags in the device are scanned for updates sent to subscribed clients.

Descriptions of the options are:

- **Respect Client-Specified Scan Rate:** This mode uses the scan rate requested by the client.
- **Request Data No Faster than Scan Rate:** This mode specifies the maximum scan rate to be used. The valid range is 10 to 99999990 milliseconds. The default is 1000 milliseconds.
 - **Note:** When the server has an active client and items for the device and the scan rate value is increased, the changes take effect immediately. When the scan rate value is decreased, the changes do not take effect until all client applications have been disconnected.
- **Request All Data at Scan Rate:** This mode forces tags to be scanned at the specified rate for subscribed clients. The valid range is 10 to 99999990 milliseconds. The default is 1000 milliseconds.
- **Do Not Scan, Demand Poll Only:** This mode does not periodically poll tags that belong to the device nor perform a read to get an item's initial value once it becomes active. It is the client's

responsibility to poll for updates, either by writing to the `_DemandPoll` tag or by issuing explicit device reads for individual items. *For more information, refer to "Device Demand Poll" in server help.*

- **Respect Tag-Specified Scan Rate:** This mode forces static tags to be scanned at the rate specified in their static configuration tag properties. Dynamic tags are scanned at the client-specified scan rate.

Initial Updates from Cache: When enabled, this option allows the server to provide the first updates for newly activated tag references from stored (cached) data. Cache updates can only be provided when the new item reference shares the same address, scan rate, data type, client access, and scaling properties. A device read is used for the initial update for the first client reference only. The default is disabled; any time a client activates a tag reference the server attempts to read the initial value from the device.

Device Properties — Timing

The device Timing properties allow the driver's response to error conditions to be tailored to fit the application's needs. In many cases, the environment requires changes to these properties for optimum performance. Factors such as electrically generated noise, modem delays, and poor physical connections can influence how many errors or timeouts a communications driver encounters. Timing properties are specific to each configured device.

Property Groups	<input checked="" type="checkbox"/> Communication Timeouts	
General	Connect Timeout (s)	3
Scan Mode	Request Timeout (ms)	5000
Timing	Retry Attempts	3
Auto-Demotion	<input checked="" type="checkbox"/> Timing	
	Inter-Request Delay (ms)	0

Communications Timeouts

Connect Timeout: This property (which is used primarily by Ethernet based drivers) controls the amount of time required to establish a socket connection to a remote device. The device's connection time often takes longer than normal communications requests to that same device. The valid range is 1 to 30 seconds. The default is typically 3 seconds, but can vary depending on the driver's specific nature. If this setting is not supported by the driver, it is disabled.

● **Note:** Due to the nature of UDP connections, the connection timeout setting is not applicable when communicating via UDP.

Request Timeout: This property specifies an interval used by all drivers to determine how long the driver waits for a response from the target device to complete. The valid range is 50 to 9,999,999 milliseconds (167.6667 minutes). The default is usually 1000 milliseconds, but can vary depending on the driver. The default timeout for most serial drivers is based on a baud rate of 9600 baud or better. When using a driver at lower baud rates, increase the timeout to compensate for the increased time required to acquire data.

Attempts Before Timeout: This property specifies how many times the driver issues a communications request before considering the request to have failed and the device to be in error. The valid range is 1 to 10. The default is typically 3, but can vary depending on the driver's specific nature. The number of attempts configured for an application depends largely on the communications environment. This property applies to both connection attempts and request attempts.

Timing

Inter-Request Delay: This property specifies how long the driver waits before sending the next request to the target device. It overrides the normal polling frequency of tags associated with the device, as well as one-time reads and writes. This delay can be useful when dealing with devices with slow turnaround times and in cases where network load is a concern. Configuring a delay for a device affects communications with all other devices on the channel. It is recommended that users separate any device that requires an inter-request delay to a separate channel if possible. Other communications properties (such as communication serialization) can extend this delay. The valid range is 0 to 300,000 milliseconds; however, some drivers may limit the maximum value due to a function of their particular design. The default is 0, which indicates no delay between requests with the target device.

● **Note:** Not all drivers support Inter-Request Delay. This setting does not appear if it is not available.

Device Properties — Auto-Demotion

The Auto-Demotion properties can temporarily place a device off-scan in the event that a device is not responding. By placing a non-responsive device offline for a specific time period, the driver can continue to optimize its communications with other devices on the same channel. After the time period has been reached, the driver re-attempts to communicate with the non-responsive device. If the device is responsive, the device is placed on-scan; otherwise, it restarts its off-scan time period.

Property Groups	Auto-Demotion	
General	Demote on Failure	Enable
Scan Mode	Timeouts to Demote	3
Timing	Demotion Period (ms)	10000
Auto-Demotion	Discard Requests when Demoted	Disable

Demote on Failure: When enabled, the device is automatically taken off-scan until it is responding again.

● **Tip:** Determine when a device is off-scan by monitoring its demoted state using the `_AutoDemoted` system tag.

Timeouts to Demote: Specify how many successive cycles of request timeouts and retries occur before the device is placed off-scan. The valid range is 1 to 30 successive failures. The default is 3.

Demotion Period: Indicate how long the device should be placed off-scan when the timeouts value is reached. During this period, no read requests are sent to the device and all data associated with the read requests are set to bad quality. When this period expires, the driver places the device on-scan and allows for another attempt at communications. The valid range is 100 to 3600000 milliseconds. The default is 10000 milliseconds.

Discard Requests when Demoted: Select whether or not write requests should be attempted during the off-scan period. Disable to always send write requests regardless of the demotion period. Enable to discard writes; the server automatically fails any write request received from a client and does not post a message to the Event Log.

Device Properties - Settings

Property Groups	Settings	
Settings	Use Zero-Based Addressing	Yes
Block Sizes	First Word Low	Yes

Settings

Use Zero-Based Addressing: If the device's address numbering convention starts at zero, specify Yes. When frames are constructed to communicate with a Honeywell UDC Serial device, user-defined addresses have one subtracted by default. This behavior follows the convention of the Honeywell UDC Serial devices.

First Word Low: Two consecutive registers addresses in a Honeywell UDC Serial device are used for 32-bit data types. Specify whether the driver should assume the first word is the low or the high word of the 32-bit value. The default, first word high, follows the convention of the Honeywell UDC Serial.

For the best communication behavior, try the following UDC settings:

```
ComSTATE = MODB3K
ComADDR = 2
SHEDENAB = DISABLE
BAUD = 9600
DUPLEX = HALF
WS FLOAT = FP B
TX DELAY = 100
UNITS = ENG
CSP RATO = 1.00
CSP BIAS = 0.0
LOOPBACK = DISABLE
```

Device Properties - Block Sizes

Property Groups		
General		
Scan Mode		
Timing		
Auto-Demotion		
Settings		
Block Sizes		
	Coils	
	Output Coils	32
	Input Coils	32
	Registers	
	Internal Registers	32
	Holding Registers	32

Coils

Output Coils: Coils can be read from 8 to 800 points (bits) at a time. A higher block size means more points will be read from the device in a single request. If data needs to be read from non-contiguous locations within the device, the block size can be reduced.

Input Coils: Coils can be read from 8 to 800 points (bits) at a time. A higher block size means more points will be read from the device in a single request. If data needs to be read from non-contiguous locations within the device, the block size can be reduced.

Registers

Internal Registers: Internal registers can be read from 1 to 125 locations (words) at a time. A higher block size means more register values will be read from the device in a single request. If the data needs to be read from non-contiguous locations within the device, the block size can be reduced.

Holding Registers: Holding registers can be read from 1 to 125 locations (words) at a time. A higher block size means more register values will be read from the device in a single request. If the data needs to be read from non-contiguous locations within the device, the block size can be reduced.

Device Properties — Redundancy

Property Groups	[-] Redundancy	
General	Secondary Path	...
Scan Mode	Operating Mode	Switch On Failure
Timing	Monitor Item	
Redundancy	Monitor Interval (s)	300
	Return to Primary ASAP	Yes

Redundancy is available with the Media-Level Redundancy Plug-In.

• Consult the website, a sales representative, or the user manual for more information.

Data Types Description

The descriptions below assume first word low data handling of 32 bit data types.

Data Type	Description
Boolean	Single bit
Word	Unsigned 16 bit value bit 0 is the low bit bit 15 is the high bit
Short	Signed 16 bit value bit 0 is the low bit bit 14 is the high bit bit 15 is the sign bit
DWord	Unsigned 32 bit value bit 0 is the low bit bit 31 is the high bit
Long	Signed 32 bit value bit 0 is the low bit bit 30 is the high bit bit 31 is the sign bit
BCD	Two byte packed BCD Value range is 0-9999. Behavior is undefined for values beyond this range.
LBCD	Four byte packed BCD Value range is 0-99999999. Behavior is undefined for values beyond this range.
Float	32 bit floating point value. The driver interprets two consecutive registers as a floating point value by making the second register the high word and the first register the low word.
Float Example	If register 40001 is specified as a float, bit 0 of register 40001 would be bit 0 of the 32 bit word, and bit 15 of register 40002 would be bit 31 of the 32 bit word.

Honeywell UDC Serial 3000/3300 Address Descriptions

The default data types for dynamically defined tags are shown in **bold** where appropriate.

Honeywell UDC Serial Addressing Decimal Format

Address	Range	Data Type	Access
Output Coils [Function Codes (decimal): 01, 05, 15]	000001-065536	Boolean	Read/Write
Input Coils [Function Code (decimal): 02]	100001-165536	Boolean	Read Only
Internal Registers [Function Code (decimal): 04]	300001-365536 300001-365535 300001.0-365535.15	Short , Word, BCD Float, DWord, Long, LBCD Boolean	Read Only
Holding Registers [Function Codes (decimal): 03, 06, 16]	400001-465536 400001-465535 400001.0-465535.15	Short , Word, BCD Float, DWord, Long, LBCD Boolean	Read/Write

Honeywell UDC Serial Configuration ID Tags Decimal Format

Address	Range	Data Type	Access
Loop 1 Configuration Parameters (Floating Point)	GR0:0-GR0:127	Float	Read/Write*
Loop1 Configuration Parameters (Integer)	GR0:128-GR0:255	Short , Word, BCD	Read/Write*
Loop 2 Configuration Parameters (Floating Point)	GR1:0-GR1:127	Float	Read/Write*
Loop 2 Configuration Parameters (Integer)	GR1:128-GR1:255	Short , Word, BCD	Read/Write*

*Some Configuration ID Tags may be Read Only. For more information, refer to the UDC 3000/3300 documentation.

Honeywell UDC Serial Addressing Hexadecimal Format

Address	Range	Data Type	Access
Output Coils [Function Codes (decimal): 01, 05, 15]	H000001-H0FFFF	Boolean	Read/Write
Input Coils [Function Code (decimal): 02]	H100001-H1FFFF	Boolean	Read Only
Internal Registers	H300001-	Short , Word, BCD	Read Only

Address	Range	Data Type	Access
[Function Code (decimal): 04]	H310000 H300001-H3FFFF H30001.0- H3FFFF.F	Float, DWord, Long, LBCD Boolean	
Holding Registers [Function Codes (decimal): 03, 06, 16]	H400001- H410000 H400001-H4FFFF H40000.0- H4FFFF.F	Short , Word, BCD Float, DWord, Long, LBCD Boolean	Read/Write

Honeywell UDC Serial Configuration ID Tags Hexadecimal Format

Address	Range	Data Type	Access
Loop 1 Configuration Parameters (Floating Point)	HGR0:0-HGR0:7F	Float	Read/Write*
Loop1 Configuration Parameters (Integer)	HGR0:80-HGR0:FF	Short , Word, BCD	Read/Write*
Loop 2 Configuration Parameters (Floating Point)	HGR1:0-HGR1:7F	Float	Read/Write*
Loop2 Configuration Parameters (Integer)	HGR1:80-HGR1:FF	Short , Word, BCD	Read/Write*

*Some Configuration ID Tags may be Read Only. For more information, refer to the UDC 3000/3300 documentation.

Examples

1. Address 40001 will access the PV or Process Variable scaled by a factor of 10.
2. Address 40006 will access the PB Proportional Band (Gain).
3. Address GR0:120 will access the PV Process Variable in float format.
4. Address GR0:255 will access UDC error status.

Arrays

Arrays are supported for internal and holding register locations for all data types except Booleans or the Configuration ID Tags. There are two methods of addressing an array. Examples are given using holding register locations.

4xxx [rows] [cols]

4xxx [cols] this method assumes rows is equal to one

Rows multiplied by cols cannot exceed the block size that has been assigned to the device for the register type. For arrays of 32 bit data types, rows multiplied by cols multiplied by 2 cannot exceed the block size.

Error Descriptions

The following error/warning messages may be generated. Click on the link for a description of the message.

Address Validation

[Missing address](#)

[Device address <address> contains a syntax error](#)

[Address <address> is out of range for the specified device or register](#)

[Data Type <type> is not valid for device address <address>](#)

[Device address <address> is Read Only](#)

[Array size is out of range for address <address>](#)

[Array support is not available for the specified address: <address>](#)

Serial Communications

[COMn does not exist](#)

[Error opening COMn](#)

[COMn is in use by another application](#)

[Unable to set comm parameters on COMn](#)

[Communications error on <channel name> \[<error mask>\]](#)

Device Status Messages

[Device <device name> is not responding](#)

[Unable to write to <address> on device <device name>](#)

Honeywell UDC Serial Device Specific Messages

[Bad address in block \[<start address> to <end address>\] on device <device name>](#)

Missing address

Error Type:

Warning

Possible Cause:

A tag address that has been specified statically has no length.

Solution:

Re-enter the address in the client application.

Device address <address> contains a syntax error

Error Type:

Warning

Possible Cause:

A tag address that has been specified statically contains one or more invalid characters.

Solution:

Re-enter the address in the client application.

Address <address> is out of range for the specified device or register

Error Type:

Warning

Possible Cause:

A tag address that has been specified statically references a location that is beyond the range of supported locations for the device.

Solution:

Verify the address is correct; if it is not, re-enter it in the client application.

Data Type <type> is not valid for device address <address>

Error Type:

Warning

Possible Cause:

A tag address that has been specified statically has been assigned an invalid data type.

Solution:

Modify the requested data type in the client application.

Device address <address> is Read Only

Error Type:

Warning

Possible Cause:

A tag address that has been specified statically has a requested access mode that is not compatible with what the device supports for that address.

Solution:

Change the access mode in the client application.

Array size is out of range for address <address>

Error Type:

Warning

Possible Cause:

A tag address that has been specified statically is requesting an array size that is too large for the address type or block size of the driver.

Solution:

Re-enter the address in the client application to specify a smaller value for the array or a different starting point.

Array support is not available for the specified address: <address>

Error Type:

Warning

Possible Cause:

A tag address that has been specified statically contains an array reference for an address type that doesn't support arrays.

Solution:

Re-enter the address in the client application to remove the array reference or correct the address type.

COMn does not exist

Error Type:

Fatal

Possible Cause:

The specified COM port is not present on the target computer.

Solution:

Verify that the proper COM port has been selected in the Channel Properties.

Error opening COMn

Error Type:

Fatal

Possible Cause:

The specified COM port could not be opened due to an internal hardware or software problem on the target computer.

Solution:

Verify that the COM port is functional and may be accessed by other Windows applications.

COMn is in use by another application

Error Type:

Fatal

Possible Cause:

The specified COM port is not present on the target computer.

Solution:

Verify that the proper COM port has been selected in the Channel Properties.

Unable to set comm parameters on COMn

Error Type:

Fatal

Possible Cause:

The serial parameters for the specified COM port are not valid.

Solution:

Verify the serial parameters and make any necessary changes.

Communications error on <channel name> [<error mask>]

Error Type:

Serious

Error Mask Definitions:

B = Hardware break detected.

F = Framing error.

E = I/O error.

O = Character buffer overrun.

R = RX buffer overrun.

P = Received byte parity error.

T = TX buffer full.

Possible Cause:

1. The serial connection between the device and the Host PC is bad.
2. The communications parameters for the serial connection are incorrect.

Solution:

1. Verify the cabling between the PC and the PLC device.
2. Verify that the specified communications parameters match those of the device.

Device <device name> is not responding

Error Type:

Serious

Possible Cause:

1. The serial connection between the device and the Host PC is broken.
2. The communications parameters for the serial connection are incorrect.
3. The named device may have been assigned an incorrect Network ID.
4. The response from the device took longer to receive than the amount of time specified in the "Request Timeout" device property.

Solution:

1. Verify the cabling between the PC and the PLC device.
2. Verify the specified communications parameters match those of the device.

3. Verify the Network ID given to the named device matches that of the actual device.
4. Increase the Request Timeout property so that the entire response can be handled.

Unable to write to <address> on device <device name>

Error Type:

Serious

Possible Cause:

1. The serial connection between the device and the Host PC is broken.
2. The communications parameters for the serial connection are incorrect.
3. The named device may have been assigned an incorrect Network ID.

Solution:

1. Verify the cabling between the PC and the PLC device.
2. Verify the specified communications parameters match those of the device.
3. Verify the Network ID given to the named device matches that of the actual device.

Bad address in block [<start address> to <end address>] on device <device name>

Error Type:

Serious

Possible Cause:

An attempt has been made to reference a nonexistent location in the specified device.

Solution:

Verify the tags assigned to addresses in the specified range on the device and eliminate ones that reference invalid locations.

Resources

In addition to this user manual, there are a variety of resources available to assist customers, answer questions, provide more detail about specific implementations, or help with troubleshooting specific issues.

[Knowledge Base](#)

[Whitepapers](#)

[Connectivity Guides](#)

[Technical Notes](#)

[Training Programs](#)

[Training Videos](#)

[Kepware Technical Support](#)

[PTC Technical Support](#)

Index

A

Address <address> is out of range for the specified device or register 19
Advanced Channel Properties 8
Array size is out of range for address <address> 19
Array support is not available for the specified address:<address> 20
Attempts Before Timeout 11

B

Bad address in block [<start address> to <end address>] on device <device name> 22
BCD 15
Block Size 5
Block Sizes 13
Boolean 15

C

Channel Assignment 9
Channel Properties - General 6
Channel Properties — Ethernet Communications 6
Channel Properties — Write Optimizations 7
Communications error on <channel name> [<error mask>] 21
Communications Timeouts 11
COMn does not exist 20
COMn is in use by another application 20
Connect Timeout 11

D

Data Collection 10
Data Type <type> is not valid for device address <address> 19
Data Types Description 15
Demote on Failure 12
Demotion Period 12
Description 9

Device <device name> is not responding 21
Device address <address> contains a syntax error 18
Device address <address> is Read Only 19
Device ID 5
Device Properties — Auto-Demotion 12
Device Properties — General 8
Diagnostics 6
Discard Requests when Demoted 12
Do Not Scan, Demand Poll Only 10
Driver 6, 9
Duty Cycle 8
DWord 15

E

Error Descriptions 18
Error opening COMn 20

F

Float 15
Framing 21

H

Honeywell UDC Serial 3000/3300 Address Descriptions 16

I

ID 9
IEEE-754 floating point 8
Initial Updates from Cache 11
Inter-Request Delay 12

L

LBCD 15
Long 15

M

Mask 21

Missing address 18

Model 9

N

Name 9

Network 5

Network Adapter 7

Non-Normalized Float Handling 8

O

Optimization Method 7

Overrun 21

Overview 4

P

Parity 21

R

Redundancy 14

Request All Data at Scan Rate 10

Request Data No Faster than Scan Rate 10

Request Timeout 11

Resources 23

Respect Client-Specified Scan Rate 10

Respect Tag-Specified Scan Rate 11

S

Scan Mode 10

Settings 12

Setup 5
Short 15
Simulated 10

T

Timeouts to Demote 12

U

Unable to set comm parameters on COMn 20
Unable to write to <address> on device <device name> 22

W

Word 15
Write All Values for All Tags 7
Write Only Latest Value for All Tags 7
Write Only Latest Value for Non-Boolean Tags 7
Write Optimizations 7