

# Cutler-Hammer D50/300 Driver

© 2021 PTC Inc. All Rights Reserved.

# Table of Contents

<b>Cutler-Hammer D50/300 Driver</b> .....	1
<b>Table of Contents</b> .....	2
<b>Help Contents</b> .....	4
<b>Overview</b> .....	5
<b>Setup</b> .....	6
Channel Properties — General .....	7
Channel Properties — Serial Communications .....	7
Channel Properties — Write Optimizations .....	10
Channel Properties — Advanced .....	11
Device Properties — General .....	12
Operating Mode .....	13
Device Properties — Scan Mode .....	13
Device Properties — Timing .....	14
Device Properties — Auto-Demotion .....	15
Device Properties — Settings .....	16
Device Properties — Redundancy .....	16
<b>Data Types Description</b> .....	17
<b>Address Descriptions</b> .....	18
D50 Addressing .....	18
D300 Addressing .....	19
OEMax Addressing .....	20
<b>Error Descriptions</b> .....	22
Missing address .....	22
Device address '<address>' contains a syntax error .....	22
Address '<address>' is out of range for the specified device or register .....	23
Device address '<address>' is not supported by model '<model name>' .....	23
Data Type '<type>' is not valid for device address '<address>' .....	23
Device address '<address>' is read only .....	23
COMn does not exist .....	24
Error opening COMn .....	24
COMn is in use by another application .....	24
Unable to set comm parameters on COMn .....	24
Communications error on '<channel name>' [<error mask>] .....	24
Device '<device name>' not responding .....	25
Unable to write to '<address>' on device '<device name>' .....	25
Bad address in block [<start address> to <end address>] on device '<device name>' .....	26

**Index** ..... 27

## Help Contents

---

Help version 1.030

### CONTENTS

#### Overview

What is the Cutler-Hammer D50/300 Driver?

#### Setup

How do I configure a device for use with this driver?

#### Data Types Description

What data types does this driver support?

#### Address Descriptions

How do I address a data location on a Cutler-Hammer D50/300 device?

#### Error Descriptions

What error messages does the Cutler-Hammer D50/300 Driver produce?

## Overview

---

The Cutler-Hammer D50/300 Driver provides a reliable way to connect Cutler-Hammer D50/300 devices to OPC client applications; including HMI, SCADA, Historian, MES, ERP, and countless custom applications. It supports Cutler-Hammer D50 and D300 devices in addition to Allen Bradley OEMax devices.

---

## Setup

---

### Supported Devices

D50, D300, and OEMax Programmable Controllers

### Communication Protocol

Cutler-Hammer Hex Mode Two Step and Four Step Protocol

### Supported Communication Parameters

Baud Rate: 1200, 2400, 9600, 19200, or 38400

Parity: None, Even, or Odd

Data Bits: 5, 6, 7 or 8

Stop Bits: 1 or 2

● **Note:** Not all devices support every listed configuration.

### Channel and Device Limits

The maximum number of channels supported by this driver is 100. The maximum number of devices supported by this driver is 255 per channel. Valid device IDs range from 1 to 255.

### Flow Control

When using an RS-232/RS-485 converter, the type of flow control that is required depends on the converter's needs. Some converters do not require any flow control, whereas others require RTS flow. To determine flow requirements, refer to the converter's documentation. An RS485 converter that provides automatic flow control is recommended.

● **Note:** When using the manufacturer's supplied communications cable, it is sometimes necessary to choose a flow control setting of **RTS** or **RTS Always** under the Channel Properties.

When communicating with a Cutler-Hammer D50 or D300, it is recommended that an RS-485 converter that supports automatic flow control be used. This converter should automatically switch between transmit and receive mode when its control jumper is set to SD mode.

● **See Also:** [Settings](#)

## Channel Properties — General

This server supports the use of multiple simultaneous communications drivers. Each protocol or driver used in a server project is called a channel. A server project may consist of many channels with the same communications driver or with unique communications drivers. A channel acts as the basic building block of an OPC link. This group is used to specify general channel properties, such as the identification attributes and operating mode.

Property Groups <b>General</b> Write Optimizations Advanced	<table border="1"> <tr> <td colspan="2">[-] <b>Identification</b></td> </tr> <tr> <td>Name</td> <td></td> </tr> <tr> <td>Description</td> <td></td> </tr> <tr> <td>Driver</td> <td></td> </tr> <tr> <td colspan="2">[-] <b>Diagnostics</b></td> </tr> <tr> <td>Diagnostics Capture</td> <td>Disable</td> </tr> </table>	[-] <b>Identification</b>		Name		Description		Driver		[-] <b>Diagnostics</b>		Diagnostics Capture	Disable
[-] <b>Identification</b>													
Name													
Description													
Driver													
[-] <b>Diagnostics</b>													
Diagnostics Capture	Disable												

### Identification

**Name:** Specify the user-defined identity of this channel. In each server project, each channel name must be unique. Although names can be up to 256 characters, some client applications have a limited display window when browsing the OPC server's tag space. The channel name is part of the OPC browser information. The property is required for creating a channel.

• For information on reserved characters, refer to "How To... Properly Name a Channel, Device, Tag, and Tag Group" in the server help.

**Description:** Specify user-defined information about this channel.

• Many of these properties, including Description, have an associated system tag.

**Driver:** Specify the protocol / driver for this channel. This property specifies the device driver that was selected during channel creation. It is a disabled setting in the channel properties. The property is required for creating a channel.

• **Note:** With the server's online full-time operation, these properties can be changed at any time. This includes changing the channel name to prevent clients from registering data with the server. If a client has already acquired an item from the server before the channel name is changed, the items are unaffected. If, after the channel name has been changed, the client application releases the item and attempts to re-acquire using the old channel name, the item is not accepted. Changes to the properties should not be made once a large client application has been developed. Utilize proper user role and privilege management to prevent operators from changing properties or accessing server features.

### Diagnostics

**Diagnostics Capture:** When enabled, this option makes the channel's diagnostic information available to OPC applications. Because the server's diagnostic features require a minimal amount of overhead processing, it is recommended that they be utilized when needed and disabled when not. The default is disabled.

• **Note:** This property is not available if the driver does not support diagnostics.

• For more information, refer to "Communication Diagnostics" and "Statistics Tags" in the server help.

## Channel Properties — Serial Communications

Serial communication properties are available to serial drivers and vary depending on the driver, connection type, and options selected. Below is a superset of the possible properties.

Click to jump to one of the sections: [Connection Type](#), [Serial Port Settings](#) or [Ethernet Settings](#), and [Operational Behavior](#).

**Note:** With the server's online full-time operation, these properties can be changed at any time. Utilize proper user role and privilege management to prevent operators from changing properties or accessing server features.

Property Groups		
General	<input type="checkbox"/>	<b>Connection Type</b>
<b>Serial Communications</b>		Physical Medium      COM Port
Write Optimizations	<input type="checkbox"/>	<b>Serial Port Settings</b>
Advanced		COM ID      39
		Baud Rate      19200
		Data Bits      8
		Parity      None
		Stop Bits      1
		Flow Control      RTS Always
	<input type="checkbox"/>	<b>Operational Behavior</b>
		Report Communication Errors      Enable
		Close Idle Connection      Enable
		Idle Time to Close (s)      15

## Connection Type

**Physical Medium:** Choose the type of hardware device for data communications. Options include COM Port, None, Modem, and Ethernet Encapsulation. The default is COM Port.

- **None:** Select None to indicate there is no physical connection, which displays the [Operation with no Communications](#) section.
- **COM Port:** Select Com Port to display and configure the [Serial Port Settings](#) section.
- **Modem:** Select Modem if phone lines are used for communications, which are configured in the [Modem Settings](#) section.
- **Ethernet Encap.:** Select if Ethernet Encapsulation is used for communications, which displays the [Ethernet Settings](#) section.
- **Shared:** Verify the connection is correctly identified as sharing the current configuration with another channel. This is a read-only property.

## Serial Port Settings

**COM ID:** Specify the Communications ID to be used when communicating with devices assigned to the channel. The valid range is 1 to 9991 to 16. The default is 1.

**Baud Rate:** Specify the baud rate to be used to configure the selected communications port.

**Data Bits:** Specify the number of data bits per data word. Options include 5, 6, 7, or 8.

**Parity:** Specify the type of parity for the data. Options include Odd, Even, or None.

**Stop Bits:** Specify the number of stop bits per data word. Options include 1 or 2.

**Flow Control:** Select how the RTS and DTR control lines are utilized. Flow control is required to communicate with some serial devices. Options are:

- **None:** This option does not toggle or assert control lines.
- **DTR:** This option asserts the DTR line when the communications port is opened and remains on.
- **RTS:** This option specifies that the RTS line is high if bytes are available for transmission. After all buffered bytes have been sent, the RTS line is low. This is normally used with RS232/RS485 converter hardware.
- **RTS, DTR:** This option is a combination of DTR and RTS.
- **RTS Always:** This option asserts the RTS line when the communication port is opened and remains on.
- **RTS Manual:** This option asserts the RTS line based on the timing properties entered for RTS Line Control. It is only available when the driver supports manual RTS line control (or when the properties are shared and at least one of the channels belongs to a driver that provides this support).  
RTS Manual adds an **RTS Line Control** property with options as follows:
  - **Raise:** This property specifies the amount of time that the RTS line is raised prior to data transmission. The valid range is 0 to 9999 milliseconds. The default is 10 milliseconds.
  - **Drop:** This property specifies the amount of time that the RTS line remains high after data transmission. The valid range is 0 to 9999 milliseconds. The default is 10 milliseconds.
  - **Poll Delay:** This property specifies the amount of time that polling for communications is delayed. The valid range is 0 to 9999. The default is 10 milliseconds.

 **Tip:** When using two-wire RS-485, "echoes" may occur on the communication lines. Since this communication does not support echo suppression, it is recommended that echoes be disabled or a RS-485 converter be used.

## Operational Behavior

- **Report Communication Errors:** Enable or disable reporting of low-level communications errors. When enabled, low-level errors are posted to the Event Log as they occur. When disabled, these same errors are not posted even though normal request failures are. The default is Enable.
- **Close Idle Connection:** Choose to close the connection when there are no longer any tags being referenced by a client on the channel. The default is Enable.
- **Idle Time to Close:** Specify the amount of time that the server waits once all tags have been removed before closing the COM port. The default is 15 seconds.

## Ethernet Settings

 **Note:** Not all serial drivers support Ethernet Encapsulation. If this group does not appear, the functionality is not supported.

Ethernet Encapsulation provides communication with serial devices connected to terminal servers on the Ethernet network. A terminal server is essentially a virtual serial port that converts TCP/IP messages on the Ethernet network to serial data. Once the message has been converted, users can connect standard devices that support serial communications to the terminal server. The terminal server's serial port must be properly configured to match the requirements of the serial device to which it is attached. *For more information, refer to "Using Ethernet Encapsulation" in the server help.*

- **Network Adapter:** Indicate a network adapter to bind for Ethernet devices in this channel. Choose a network adapter to bind to or allow the OS to select the default.
  -  *Specific drivers may display additional Ethernet Encapsulation properties. For more information, refer to [Channel Properties — Ethernet Encapsulation](#).*

## Modem Settings

- **Modem:** Specify the installed modem to be used for communications.
- **Connect Timeout:** Specify the amount of time to wait for connections to be established before failing a read or write. The default is 60 seconds.
- **Modem Properties:** Configure the modem hardware. When clicked, it opens vendor-specific modem properties.
- **Auto-Dial:** Enables the automatic dialing of entries in the Phonebook. The default is Disable. *For more information, refer to "Modem Auto-Dial" in the server help.*
- **Report Communication Errors:** Enable or disable reporting of low-level communications errors. When enabled, low-level errors are posted to the Event Log as they occur. When disabled, these same errors are not posted even though normal request failures are. The default is Enable.
- **Close Idle Connection:** Choose to close the modem connection when there are no longer any tags being referenced by a client on the channel. The default is Enable.
- **Idle Time to Close:** Specify the amount of time that the server waits once all tags have been removed before closing the modem connection. The default is 15 seconds.

## Operation with no Communications

- **Read Processing:** Select the action to be taken when an explicit device read is requested. Options include Ignore and Fail. Ignore does nothing; Fail provides the client with an update that indicates failure. The default setting is Ignore.

## Channel Properties — Write Optimizations

The server must ensure that the data written from the client application gets to the device on time. Given this goal, the server provides optimization properties to meet specific needs or improve application responsiveness.

Property Groups	<input type="checkbox"/> <b>Write Optimizations</b>	
General	Optimization Method	Write Only Latest Value for All Tags
<b>Write Optimizations</b>	Duty Cycle	10

## Write Optimizations

**Optimization Method:** Controls how write data is passed to the underlying communications driver. The options are:

- **Write All Values for All Tags:** This option forces the server to attempt to write every value to the controller. In this mode, the server continues to gather write requests and add them to the server's internal write queue. The server processes the write queue and attempts to empty it by writing data to the device as quickly as possible. This mode ensures that everything written from the client applications is sent to the target device. This mode should be selected if the write operation order or the write item's content must uniquely be seen at the target device.
- **Write Only Latest Value for Non-Boolean Tags:** Many consecutive writes to the same value can accumulate in the write queue due to the time required to actually send the data to the device. If the server updates a write value that has already been placed in the write queue, far fewer writes are needed to reach the same final output value. In this way, no extra writes accumulate in the server's queue. When the user stops moving the slide switch, the value in the device is at the correct value at virtually the same time. As the mode states, any value that is not a Boolean value is updated in the

server's internal write queue and sent to the device at the next possible opportunity. This can greatly improve the application performance.

- **Note:** This option does not attempt to optimize writes to Boolean values. It allows users to optimize the operation of HMI data without causing problems with Boolean operations, such as a momentary push button.
- **Write Only Latest Value for All Tags:** This option takes the theory behind the second optimization mode and applies it to all tags. It is especially useful if the application only needs to send the latest value to the device. This mode optimizes all writes by updating the tags currently in the write queue before they are sent. This is the default mode.

**Duty Cycle:** is used to control the ratio of write to read operations. The ratio is always based on one read for every one to ten writes. The duty cycle is set to ten by default, meaning that ten writes occur for each read operation. Although the application is performing a large number of continuous writes, it must be ensured that read data is still given time to process. A setting of one results in one read operation for every write operation. If there are no write operations to perform, reads are processed continuously. This allows optimization for applications with continuous writes versus a more balanced back and forth data flow.

● **Note:** It is recommended that the application be characterized for compatibility with the write optimization enhancements before being used in a production environment.

## Channel Properties — Advanced

This group is used to specify advanced channel properties. Not all drivers support all properties; so the Advanced group does not appear for those devices.

Property Groups	<input type="checkbox"/> <b>Non-Normalized Float Handling</b>	
General	Floating-Point Values	Replace with Zero
Write Optimizations	<input type="checkbox"/> <b>Inter-Device Delay</b>	
Advanced	Inter-Device Delay (ms)	0

**Non-Normalized Float Handling:** A non-normalized value is defined as Infinity, Not-a-Number (NaN), or as a Denormalized Number. The default is Replace with Zero. Drivers that have native float handling may default to Unmodified. Non-normalized float handling allows users to specify how a driver handles non-normalized IEEE-754 floating point data. Descriptions of the options are as follows:

- **Replace with Zero:** This option allows a driver to replace non-normalized IEEE-754 floating point values with zero before being transferred to clients.
- **Unmodified:** This option allows a driver to transfer IEEE-754 denormalized, normalized, non-number, and infinity values to clients without any conversion or changes.

● **Note:** This property is not available if the driver does not support floating-point values or if it only supports the option that is displayed. According to the channel's float normalization setting, only real-time driver tags (such as values and arrays) are subject to float normalization. For example, EFM data is not affected by this setting.

● *For more information on the floating-point values, refer to "How To ... Work with Non-Normalized Floating-Point Values" in the server help.*

**Inter-Device Delay:** Specify the amount of time the communications channel waits to send new requests to the next device after data is received from the current device on the same channel. Zero (0) disables the delay.

● **Note:** This property is not available for all drivers, models, and dependent settings.

## Device Properties — General

A device represents a single target on a communications channel. If the driver supports multiple controllers, users must enter a device ID for each controller.

Property Groups	<input type="checkbox"/> <b>Identification</b>	
General	Name	
Scan Mode	Description	
	Channel Assignment	
	Driver	
	Model	
	ID Format	Decimal
	ID	2

### Identification

**Name:** Specify the name of the device. It is a logical user-defined name that can be up to 256 characters long and may be used on multiple channels.

**Note:** Although descriptive names are generally a good idea, some OPC client applications may have a limited display window when browsing the OPC server's tag space. The device name and channel name become part of the browse tree information as well. Within an OPC client, the combination of channel name and device name would appear as "ChannelName.DeviceName".

**For more information, refer to "How To... Properly Name a Channel, Device, Tag, and Tag Group" in server help.**

**Description:** Specify the user-defined information about this device.

Many of these properties, including Description, have an associated system tag.

**Channel Assignment:** Specify the user-defined name of the channel to which this device currently belongs.

**Driver:** Selected protocol driver for this device.

**Model:** Specify the type of device that is associated with this ID. The contents of the drop-down menu depend on the type of communications driver being used. Models that are not supported by a driver are disabled. If the communications driver supports multiple device models, the model selection can only be changed when there are no client applications connected to the device.

**Note:** If the communication driver supports multiple models, users should try to match the model selection to the physical device. If the device is not represented in the drop-down menu, select a model that conforms closest to the target device. Some drivers support a model selection called "Open," which allows users to communicate without knowing the specific details of the target device. For more information, refer to the driver help documentation.

**ID:** Specify the device's driver-specific station or node. The type of ID entered depends on the communications driver being used. For many communication drivers, the ID is a numeric value. Drivers that support a Numeric ID provide users with the option to enter a numeric value whose format can be changed to suit the needs of the application or the characteristics of the selected communications driver. The format is set by the driver by default. Options include Decimal, Octal, and Hexadecimal.

**Note:** If the driver is Ethernet-based or supports an unconventional station or node name, the device's TCP/IP address may be used as the device ID. TCP/IP addresses consist of four values that are separated by periods, with each value in the range of 0 to 255. Some device IDs are string based. There may be additional

properties to configure within the ID field, depending on the driver. *For more information, refer to the driver's help documentation.*

## Operating Mode

Property Groups	<input type="checkbox"/> Identification <input checked="" type="checkbox"/> <b>Operating Mode</b>	
General	Data Collection	Enable
Scan Mode	Simulated	No

**Data Collection:** This property controls the device's active state. Although device communications are enabled by default, this property can be used to disable a physical device. Communications are not attempted when a device is disabled. From a client standpoint, the data is marked as invalid and write operations are not accepted. This property can be changed at any time through this property or the device system tags.

**Simulated:** Place the device into or out of Simulation Mode. In this mode, the driver does not attempt to communicate with the physical device, but the server continues to return valid OPC data. Simulated stops physical communications with the device, but allows OPC data to be returned to the OPC client as valid data. While in Simulation Mode, the server treats all device data as reflective: whatever is written to the simulated device is read back and each OPC item is treated individually. The item's memory map is based on the group Update Rate. The data is not saved if the server removes the item (such as when the server is reinitialized). The default is No.

### Notes:

1. This System tag (`_Simulated`) is read only and cannot be written to for runtime protection. The System tag allows this property to be monitored from the client.
2. In Simulation mode, the item's memory map is based on client update rate(s) (Group Update Rate for OPC clients or Scan Rate for native and DDE interfaces). This means that two clients that reference the same item with different update rates return different data.

Simulation Mode is for test and simulation purposes only. It should never be used in a production environment.

## Device Properties — Scan Mode

The Scan Mode specifies the subscribed-client requested scan rate for tags that require device communications. Synchronous and asynchronous device reads and writes are processed as soon as possible; unaffected by the Scan Mode properties.

Property Groups	<input checked="" type="checkbox"/> <b>Scan Mode</b>	
General	Scan Mode	Respect Client-Specified Scan Rate ▾
Scan Mode	Initial Updates from Cache	Disable

**Scan Mode:** Specify how tags in the device are scanned for updates sent to subscribing clients. Descriptions of the options are:

- **Respect Client-Specified Scan Rate:** This mode uses the scan rate requested by the client.
- **Request Data No Faster than Scan Rate:** This mode specifies the value set as the maximum scan rate. The valid range is 10 to 99999990 milliseconds. The default is 1000 milliseconds.

• **Note:** When the server has an active client and items for the device and the scan rate value is

increased, the changes take effect immediately. When the scan rate value is decreased, the changes do not take effect until all client applications have been disconnected.

- **Request All Data at Scan Rate:** This mode forces tags to be scanned at the specified rate for subscribed clients. The valid range is 10 to 99999990 milliseconds. The default is 1000 milliseconds.
- **Do Not Scan, Demand Poll Only:** This mode does not periodically poll tags that belong to the device nor perform a read to get an item's initial value once it becomes active. It is the OPC client's responsibility to poll for updates, either by writing to the `_DemandPoll` tag or by issuing explicit device reads for individual items. *For more information, refer to "Device Demand Poll" in server help.*
- **Respect Tag-Specified Scan Rate:** This mode forces static tags to be scanned at the rate specified in their static configuration tag properties. Dynamic tags are scanned at the client-specified scan rate.

**Initial Updates from Cache:** When enabled, this option allows the server to provide the first updates for newly activated tag references from stored (cached) data. Cache updates can only be provided when the new item reference shares the same address, scan rate, data type, client access, and scaling properties. A device read is used for the initial update for the first client reference only. The default is disabled; any time a client activates a tag reference the server attempts to read the initial value from the device.

## Device Properties — Timing

The device Timing properties allow the driver's response to error conditions to be tailored to fit the application's needs. In many cases, the environment requires changes to these properties for optimum performance. Factors such as electrically generated noise, modem delays, and poor physical connections can influence how many errors or timeouts a communications driver encounters. Timing properties are specific to each configured device.

Property Groups	<input type="checkbox"/> <b>Communication Timeouts</b>	
General	Connect Timeout (s)	3
Scan Mode	Request Timeout (ms)	1000
<b>Timing</b>	Attempts Before Timeout	3
Redundancy	<input type="checkbox"/> <b>Timing</b>	
	Inter-Request Delay (ms)	0

### Communications Timeouts

**Connect Timeout:** This property (which is used primarily by Ethernet based drivers) controls the amount of time required to establish a socket connection to a remote device. The device's connection time often takes longer than normal communications requests to that same device. The valid range is 1 to 30 seconds. The default is typically 3 seconds, but can vary depending on the driver's specific nature. If this setting is not supported by the driver, it is disabled.

● **Note:** Due to the nature of UDP connections, the connection timeout setting is not applicable when communicating via UDP.

**Request Timeout:** Specify an interval used by all drivers to determine how long the driver waits for a response from the target device to complete. The valid range is 50 to 9,999,999 milliseconds (167.6667 minutes). The default is usually 1000 milliseconds, but can vary depending on the driver. The default timeout for most serial drivers is based on a baud rate of 9600 baud or better. When using a driver at lower baud rates, increase the timeout to compensate for the increased time required to acquire data.

**Attempts Before Timeout:** Specify how many times the driver issues a communications request before considering the request to have failed and the device to be in error. The valid range is 1 to 10. The default is

typically 3, but can vary depending on the driver's specific nature. The number of attempts configured for an application depends largely on the communications environment. This property applies to both connection attempts and request attempts.

## Timing

**Inter-Request Delay:** Specify how long the driver waits before sending the next request to the target device. It overrides the normal polling frequency of tags associated with the device, as well as one-time reads and writes. This delay can be useful when dealing with devices with slow turnaround times and in cases where network load is a concern. Configuring a delay for a device affects communications with all other devices on the channel. It is recommended that users separate any device that requires an inter-request delay to a separate channel if possible. Other communications properties (such as communication serialization) can extend this delay. The valid range is 0 to 300,000 milliseconds; however, some drivers may limit the maximum value due to a function of their particular design. The default is 0, which indicates no delay between requests with the target device.

● **Note:** Not all drivers support Inter-Request Delay. This setting does not appear if it is not available.

## Device Properties — Auto-Demotion

The Auto-Demotion properties can temporarily place a device off-scan in the event that a device is not responding. By placing a non-responsive device offline for a specific time period, the driver can continue to optimize its communications with other devices on the same channel. After the time period has been reached, the driver re-attempts to communicate with the non-responsive device. If the device is responsive, the device is placed on-scan; otherwise, it restarts its off-scan time period.

Property Groups	☐ <b>Auto-Demotion</b>	
General	Demote on Failure	Enable ▾
Scan Mode	Timeouts to Demote	3
Timing	Demotion Period (ms)	10000
<b>Auto-Demotion</b>	Discard Requests when Demoted	Disable

**Demote on Failure:** When enabled, the device is automatically taken off-scan until it is responding again.

● **Tip:** Determine when a device is off-scan by monitoring its demoted state using the `_AutoDemoted` system tag.

**Timeouts to Demote:** Specify how many successive cycles of request timeouts and retries occur before the device is placed off-scan. The valid range is 1 to 30 successive failures. The default is 3.

**Demotion Period:** Indicate how long the device should be placed off-scan when the timeouts value is reached. During this period, no read requests are sent to the device and all data associated with the read requests are set to bad quality. When this period expires, the driver places the device on-scan and allows for another attempt at communications. The valid range is 100 to 3600000 milliseconds. The default is 10000 milliseconds.

**Discard Requests when Demoted:** Select whether or not write requests should be attempted during the off-scan period. Disable to always send write requests regardless of the demotion period. Enable to discard writes; the server automatically fails any write request received from a client and does not post a message to the Event Log.

## Device Properties — Settings

Property Groups	<div style="border: 1px solid gray; padding: 2px;"> <span style="float: left; border-bottom: 1px solid gray; padding-bottom: 2px;">Settings</span> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 30%; padding: 2px;">Protocol</td> <td style="padding: 2px;">Four-Step Method <span style="float: right;">▼</span></td> </tr> <tr> <td style="padding: 2px;"></td> <td style="padding: 2px;">Two-Step Method</td> </tr> <tr> <td style="padding: 2px;"></td> <td style="padding: 2px; background-color: #e0e0e0;">Four-Step Method</td> </tr> </table> </div>		Protocol	Four-Step Method <span style="float: right;">▼</span>		Two-Step Method		Four-Step Method
Protocol	Four-Step Method <span style="float: right;">▼</span>							
	Two-Step Method							
	Four-Step Method							
Timing								
Auto-Demotion								
<b>Settings</b>								

**Protocol:** Specify the device's communication methods. Options include Two Step Method and Four Step Method. OEMax devices default to Two Step Method. D50 and D300 devices default to Four Step Method.

● **Note:** Not all devices support all communication methods.

## Device Properties — Redundancy

Property Groups	<div style="border: 1px solid gray; padding: 2px;"> <span style="float: left; border-bottom: 1px solid gray; padding-bottom: 2px;">Redundancy</span> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 30%; padding: 2px;">Secondary Path</td> <td style="padding: 2px;">Channel.Device1 <span style="float: right;">...</span></td> </tr> <tr> <td style="padding: 2px;">Operating Mode</td> <td style="padding: 2px;">Switch On Failure</td> </tr> <tr> <td style="padding: 2px;">Monitor Item</td> <td style="padding: 2px;"></td> </tr> <tr> <td style="padding: 2px;">Monitor Interval (s)</td> <td style="padding: 2px;">300</td> </tr> <tr> <td style="padding: 2px;">Return to Primary ASAP</td> <td style="padding: 2px;">Yes</td> </tr> <tr> <td style="padding: 2px;"></td> <td style="padding: 2px;"></td> </tr> </table> </div>		Secondary Path	Channel.Device1 <span style="float: right;">...</span>	Operating Mode	Switch On Failure	Monitor Item		Monitor Interval (s)	300	Return to Primary ASAP	Yes		
Secondary Path	Channel.Device1 <span style="float: right;">...</span>													
Operating Mode	Switch On Failure													
Monitor Item														
Monitor Interval (s)	300													
Return to Primary ASAP	Yes													
General														
Scan Mode														
Timing														
Auto-Demotion														
Tag Generation														
Tag Import Settings														
<b>Redundancy</b>														

Redundancy is available with the Media-Level Redundancy Plug-In.

● Consult the website, a sales representative, or the [user manual](#) for more information.

## Data Types Description

Data Type	Description
Boolean	Single bit
Byte	Unsigned 8 bit value bit 0 is the least significant bit bit 7 is the most significant bit
Char	Signed 8 bit value bit 0 is the least significant bit bit 6 is the most significant bit bit 7 is the sign bit
Word	Unsigned 16 bit value bit 0 is the least significant bit bit 15 is the most significant bit
Short	Signed 16 bit value bit 0 is the least significant bit bit 14 is the most significant bit bit 15 is the sign bit
DWord	Unsigned 32 bit value bit 0 is the least significant bit bit 31 is the most significant bit
Long	Signed 32 bit value bit 0 is the least significant bit bit 30 is the most significant bit bit 31 is the sign bit

## Address Descriptions

Address specifications vary depending on the model in use. Select a link from the following list to obtain specific address information for the model of interest.

[D50](#)

[D300](#)

[OEMax](#)

## D50 Addressing

The default data types are shown in **bold**.

Memory Type	Reference	Data Type
I/O	M, K, F	<b>Boolean</b> ,* Char, Byte, <b>Word</b> ,* Short, DWord, Long
External I/O	R	<b>Boolean</b> ,* Char, Byte, <b>Word</b> ,* Short, DWord, Long
Timers/Counters	TC PV, SV	<b>Boolean</b> <b>Word</b> , Short
Status	SR	Char, Byte, <b>Word</b> , Short, DWord, Long
Data Words	W	Char, Byte, <b>Word</b> , Short, DWord, Long

\* A dot (.) notation is used to determine default type.

**Note:** The data types Char and Byte access the least significant byte of word for read and write operations. On a read operation, the least significant byte of word is returned. On a write operation, data is placed into the least significant byte and the most significant byte is set to 0.

## Address Specifications

Memory Type	Discrete Memory Reference	Discrete Memory Range	Word Memory Reference	Word Memory Range
External I/O	R<xxx>.<yy> xxx - Word Number yy-Bit Number***	R000.00-R029.15	R<xxxx> xxxx-Word Number**	R0000-R0029
Internal Relay	M<xxx>.<yy> xxx-Word Number yy-Bit Number	M000.00-M031.15	M<xxxx> xxxx-Word Number**	M0000-M0031
Keep Relay	K<xxx>.<yy> xxx-Word Number yy-Bit Number	K000.00-K015.15	K<xxxx> xxxx-Word Number**	K0000-K0015
Special Flag	F<xxx>.<yy> xxx-Word Number yy-Bit Number	F000.00-F001.15	F<xxxx> xxxx-Word Number**	F0000-F0001
Timers/Counters	TC<xxx> xxx-Bit Number	TC000-TC255	N/A	
Timers/ Counters Present Values	N/A		PV<xxxx> xxxx-Word Number	PV0-PV255

Memory Type	Discrete Memory Reference	Discrete Memory Range	Word Memory Reference	Word Memory Range
Timers/Counters Set Values	N/A		SV<xxxx> xxxx-Word Number	SV0-SV255
Status Register	N/A		SR<xxx> xxxx-Word Number**	SR0-SR255
Word Register	N/A		W<xxxx> xxxx-Word Number**	W0000-W0255

\*\* Longs and DWords are allowed from 0 to the highest word number minus 1. For example, an internal relay can be both read and written for a range of M0000-M0126.

\*\*\* yy bits are only valid between 0 and 15.

### Examples

W76	Word register 76
K13.12	bit 12 of keep relay word 13

### D300 Addressing

The default data types are shown in **bold**.

Memory Type	Reference	Data Type
External I/O	R	<b>Boolean</b> ,* Char, Byte, <b>Word</b> ,* Short, DWord, Long
Timers/Counters	TC PV, SV	<b>Boolean</b> <b>Word</b> , Short
Status	SR	Char, Byte, <b>Word</b> , Short, DWord, Long
Data Words	W	Char, Byte, <b>Word</b> , Short, DWord, Long

\* A dot (.) notation is used to determine default type.

● **Note:** The data types Char and Byte access the least significant byte of word for read and write operations. On a read operation, the least significant byte of word is returned. On a write operation, data is placed into the least significant byte and the most significant byte is set to 0.

### Address Specifications

Memory Type	Discrete Memory Reference	Discrete Memory Range	Word Memory Reference	Word Memory Range
External I/O	R<xxx>.<yy> xxx-Word Number yy-Bit Number***	R000.00-R033.15 R064.00-R127.15	R<xxxx> xxxx-Word Number**	R0000-R0033 R0064-R0127
Internal Relay	M<xxx>.<yy> xxx-Word Number	M000.00-M127.15	M<xxxx> xxxx-Word Num-	M0000-M0127

Memory Type	Discrete Memory Reference	Discrete Memory Range	Word Memory Reference	Word Memory Range
	yy-Bit Number		ber**	
Keep Relay	K<xxx>.<yy> xxx-Word Number yy-Bit Number	K000.00-K127.15	K<xxxx> xxxx-Word Number**	K0000-K0127
Link Relay	L<xxx>.<yy> xxx-Word Number yy-Bit Number	L000.00-L063.15	L<xxxx> xxxx-Word Number**	L0000-L0063
Special Flag	F<xxx>.<yy> xxx-Word Number yy-Bit Number	F000.00-F015.15	F<xxxx> xxxx-Word Number**	F0000-F0015
Timers/Counters	TC<xxx> xxx-Bit Number	TC000-TC255	N/A	
Timers/Counters Present Values	N/A		PV<xxxx> xxxx-Word Number	PV0-PV255
Timers/Counters Set Values	N/A		SV<xxxx> xxxx-Word Number	SV0-SV255
Status Register	N/A		SR<xxx> xxxx-Word Number**	SR0-SR511
Word Register	N/A		W<xxxx> xxxx-Word Number**	W0000-W2047

\*\* Longs and DWords are allowed from 0 to the highest word number minus 1. For example, an internal relay can be both read and written for a range of M0000-M0126.

\*\*\* yy bits are only valid between 0 and 15.

### Examples

W76	Word register 76
K13.12	bit 12 of keep relay word 13

### OEMax Addressing

The default data types are shown in **bold**.

Memory Type	Reference	Data Type
I/O	M, K, F, L	<b>Boolean</b> ,* Char, Byte, <b>Word</b> ,* Short, DWord, Long
External I/O	R	<b>Boolean</b> ,* Char, Byte, <b>Word</b> ,* Short, DWord, Long
Timers/Counters	TC PV, SV	<b>Boolean</b> <b>Word</b> , Short
Status	SR	Char, Byte, <b>Word</b> , Short, DWord, Long
Data Words	W	Char, Byte, <b>Word</b> , Short, DWord, Long

\* A dot (.) notation is used to determine default type.

● **Note:** The data types Char and Byte access the least significant byte of word for read and write operations. On a read operation, the least significant byte of word is returned. On a write operation, data is placed into the least significant byte and the most significant byte is set to 0.

### Address Specifications

Memory Type	Discrete Memory Reference	Discrete Memory Range	Word Memory Reference	Word Memory Range
External I/O	R<xxx>.<yy> xxx-Word Number yy-Bit Number***	R000.00-R127.15	R<xxxx> xxxx-Word Number**	R0000-R0127
Internal Relay	M<xxx>.<yy> xxx-Word Number yy-Bit Number	M000.00-M127.15	M<xxxx> xxxx-Word Number**	M0000-M0127
Keep Relay	K<xxx>.<yy> xxx-Word Number yy-Bit Number	K000.00-K127.15	K<xxxx> xxxx-Word Number**	K0000-K0127
Link Relay	L<xxx>.<yy> xxx-Word Number yy-Bit Number	L000.00-L063.15	L<xxxx> xxxx-Word Number**	L0000-L0063
Special Flag	F<xxx>.<yy> xxx-Word Number yy-Bit Number	F000.00-F0127.15	F<xxxx> xxxx-Word Number**	F0000-F0127
Timers/Counters	TC<xxx> xxx-Bit Number	TC000-TC255	N/A	
Timers/Counters Present Values	N/A		PV<xxxx> xxxx-Word Number	PV0-PV255
Timers/Counters Set Values	N/A		SV<xxxx> xxxx-Word Number	SV0-SV255
Status Register	N/A		SR<xxx> xxxx-Word Number**	SR0-SR511
Word Register	N/A		W<xxxx> xxxx-Word Number**	W0000-W2047 W3072-W5119

\*\* Longs and DWords are allowed from 0 to the highest word number minus 1. For example, an internal relay can be both read and written for a range of M0000-M0126.

\*\*\* yy bits are only valid between 0 and 15.

### Examples

W76	Word register 76
K13.12	bit 12 of keep relay word 13

## Error Descriptions

---

The following error/warning messages may be generated. Click on the link for a description of the message.

### Address Validation Error Messages

#### [Missing address](#)

#### [Device address '<address>' contains a syntax error](#)

#### [Address '<address>' is out of range for the specified device or register](#)

#### [Device address '<address>' is not supported by model '<model name>'](#)

#### [Data Type '<type>' is not valid for device address '<address>'](#)

#### [Device address '<address>' is read only](#)

### Serial Communications Error Messages

#### [COMn does not exist](#)

#### [Error opening COM n](#)

#### [COM n is in use by another application](#)

#### [Unable to set comm parameters on COM n](#)

#### [Communications error on '<channel name>' \[<error mask>\]](#)

### Device Status Error Messages

#### [Device '<device name>' is not responding](#)

#### [Unable to write to '<address>' on device '<device name>'](#)

### Device Specific Error Messages

#### [Bad address in block \[<start address> to <end address>\] on device '<device name>'](#)

## Missing address

---

### Error Type:

Warning

### Possible Cause:

A tag address that has been specified dynamically has no length.

### Solution:

Re-enter the address in the client application.

## Device address '<address>' contains a syntax error

---

### Error Type:

Warning

### Possible Cause:

A tag address that has been specified dynamically contains one or more invalid characters.

### Solution:

Re-enter the address in the client application.

---

**Address '<address>' is out of range for the specified device or register**

---

**Error Type:**

Warning

**Possible Cause:**

A tag address that has been specified dynamically references a location that is beyond the range of supported locations for the device.

**Solution:**

Verify the address is correct; if it is not, re-enter it in the client application.

---

**Device address '<address>' is not supported by model '<model name>'**

---

**Error Type:**

Warning

**Possible Cause:**

A tag address that has been specified dynamically references a location that is valid for the communications protocol but not supported by the target device.

**Solution:**

Verify the address is correct; if it is not, re-enter it in the client application. Also verify that the selected model name for the device is correct.

---

**Data Type '<type>' is not valid for device address '<address>'**

---

**Error Type:**

Warning

**Possible Cause:**

A tag address that has been specified dynamically has been assigned an invalid data type.

**Solution:**

Modify the requested data type in the client application.

---

**Device address '<address>' is read only**

---

**Error Type:**

Warning

**Possible Cause:**

A tag address that has been specified dynamically has a requested access mode that is not compatible with what the device supports for that address.

**Solution:**

Change the access mode in the client application.

---

**COMn does not exist**

---

**Error Type:**

Fatal

**Possible Cause:**

The specified COM port is not present on the target computer.

**Solution:**

Verify that the proper COM port has been selected.

---

**Error opening COMn**

---

**Error Type:**

Fatal

**Possible Cause:**

The specified COM port could not be opened due an internal hardware or software problem on the target computer.

**Solution:**

Verify that the COM port is functional and may be accessed by other Windows applications.

---

**COMn is in use by another application**

---

**Error Type:**

Fatal

**Possible Cause:**

The serial port assigned to a device is being used by another application.

**Solution:**

Verify that the correct port has been assigned to the channel.

---

**Unable to set comm parameters on COMn**

---

**Error Type:**

Fatal

**Possible Cause:**

The serial parameters for the specified COM port are not valid.

**Solution:**

Verify the serial parameters and make any necessary changes.

---

**Communications error on '<channel name>' [<error mask>]**

---

**Error Type:**

Serious

**Error Mask Definitions:**

---

**B** = Hardware break detected.  
**F** = Framing error.  
**E** = I/O error.  
**O** = Character buffer overrun.  
**R** = RX buffer overrun.  
**P** = Received byte parity error.  
**T** = TX buffer full.

**Possible Cause:**

1. The serial connection between the device and the Host PC is bad.
2. The communications parameters for the serial connection are incorrect.

**Solution:**

1. Verify the cabling between the PC and the PLC device.
2. Verify the specified communications parameters match those of the device.

**Device '<device name>' not responding**

---

**Error Type:**

Serious

**Possible Cause:**

1. The serial connection between the device and the Host PC is broken.
2. The communications parameters for the serial connection are incorrect.
3. The named device may have been assigned an incorrect Network ID.
4. The response from the device took longer to receive than the amount of time specified in the "Request Timeout" device setting.

**Solution:**

1. Verify the cabling between the PC and the PLC device.
2. Verify that the specified communications parameters match those of the device.
3. Verify that the Network ID given to the named device matches that of the actual device.
4. Increase the Request Timeout setting so that the entire response can be handled.

**Unable to write to '<address>' on device '<device name>'**

---

**Error Type:**

Serious

**Possible Cause:**

1. The serial connection between the device and the Host PC is broken.
2. The communications parameters for the serial connection are incorrect.
3. The named device may have been assigned an incorrect Network ID.

**Solution:**

1. Verify the cabling between the PC and the PLC device.
2. Verify that the specified communications parameters match those of the device.
3. Verify that the Network ID given to the named device matches that of the actual device.

**Bad address in block [<start address> to <end address>] on device '<device name>'**

---

**Error Type:**

Serious

**Possible Cause:**

An attempt has been made to reference a nonexistent location in the specified device.

**Solution:**

Verify the tags assigned to addresses in the specified range on the device and eliminate ones that reference invalid locations.

# Index

## A

Address '<address>' is out of range for the specified device or register 23  
Address Descriptions 18  
Allen Bradley OEMax devices 5  
Attempts Before Timeout 15  
Auto-Demotion 15

## B

Bad address 26  
Baud Rate 6  
Boolean 17  
Byte 17

## C

Channel Assignment 12  
Char 17  
Communications error on '<channel name>' [<error mask>] 24  
Communications Timeouts 14-15  
COMn does not exist 24  
COMn is in use by another application 24  
Connect Timeout 14  
Cutler-Hammer D50 and D300 devices 5

## D

D300 Addressing 19  
D50 Addressing 18  
Data Bits 6  
Data Collection 13  
Data Type '<type>' is not valid for device address '<address>' 23  
Data Types Description 17  
Data Words 18, 20  
Demote on Failure 15

Demotion Period 15  
Device '<device name>' not responding 25  
Device address '<address>' contains a syntax error 22  
Device address '<address>' is not supported by model '<model name>' 23  
Device address '<address>' is Read Only 23  
Device ID 6  
Discard Requests when Demoted 15  
Do Not Scan, Demand Poll Only 14  
Driver 12  
DWord 17

## **E**

ERP 5  
Error Descriptions 22  
Error opening COMn 24  
External I/O 18, 20-21

## **F**

Four Step 6  
Framing 25

## **G**

General 12

## **H**

Hex Mode 6  
HMI 5

## **I**

I/O 18, 20  
ID 12  
Identification 12  
Initial Updates from Cache 14

Inter-Request Delay 15

Internal Relay 18, 21

## **K**

Keep Relay 18, 21

## **L**

Link Relay 21

Long 17

## **M**

Memory Type 20

MES 5

Missing address 22

Model 12

## **N**

Name 12

## **O**

OEMax Addressing 20

Operating Mode 13

Overrun 25

Overview 5

## **P**

Parity 6, 25

Present Values 18, 21

Protocol 16

**R**

Redundancy 16

Request Timeout 14

Respect Tag-Specified Scan Rate 14

RS-232/RS-485 6

**S**

SCADA 5

Scan Mode 13

Set Values 21

Settings 16

Short 17

Simulated 13

Special Flag 18, 21

Status 18, 20

Status Register 19, 21

Stop Bits 6

**T**

Timeouts to Demote 15

Timers/Counters 18, 20

Two Step 6

**U**

Unable to set comm parameters on COMn 24

Unable to write tag '<address>' on device '<device name>' 25

**W**

Word 17

Word Register 19, 21